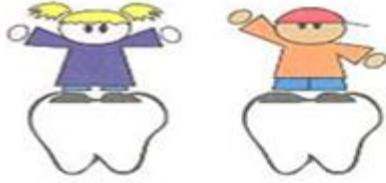


PEDIATRIC DENTISTRY OF SUNSET HILLS

3555 Sunset Office Dr. Ste 210 - Sunset Hills, MO 63127 - (314)822-2764



Craig Hollander, M.S., D.D.S.
Mark Fernandez, D.D.S.
Daniel M. Autry, D.M.D.
Emily M. Price-Brown, D.D.S.
Wm. Gerald Albrecht, D.D.S.

New Patient Survey

Welcome to our office! We hope your time here will be fun and educational. First impressions are very important, so we would love to hear what your impression of us was. Was it great? Or are there things we could improve to make it even better? Please fill out this survey after your first appointment and either fax it back to 314-686-6360 or mail it to the address above.

Excellent
10

Satisfactory
5

Poor
1

Please circle

- 1. Friendliness and helpfulness of telephone contact. 10 9 8 7 6 5 4 3 2 1
2. Scheduling availability of the doctor. 10 9 8 7 6 5 4 3 2 1
3. Promptness and friendliness of reception coordinators at arrival. 10 9 8 7 6 5 4 3 2 1
4. Time spent waiting for the doctor. 10 9 8 7 6 5 4 3 2 1
5. Friendliness and helpfulness of the dental assistant. 10 9 8 7 6 5 4 3 2 1
6. Concern shown for my child or children by the doctor. 10 9 8 7 6 5 4 3 2 1
7. Explanation of child's condition by the doctor. 10 9 8 7 6 5 4 3 2 1
8. Explanations of preventive health care by doctor and staff. 10 9 8 7 6 5 4 3 2 1
9. Opportunity to ask questions about my child or children. 10 9 8 7 6 5 4 3 2 1
10. Is there anyone that really made this experience great that you wish to acknowledge?

11. Help us to improve by adding any additional suggestions.
\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_

12. Which doctor did you see? (please circle one)

Dr. Craig Hollander Dr. Mark Fernandez Dr. Daniel Autry Dr. Emily Brown Dr. William Albrecht

Parent/Guardian printed name (optional) \_\_\_\_\_